



CHURCHVILLE-CHILI FAMILY MEDICINE, LLC

4201 Buffalo Road, P O Box 505
North Chili, NY, 14514
Tel : (585) 594-5995

Dear Patient,

Welcome to Churchville-Chili Family Medicine. In order for us to serve you better, we would like to answer some of the most commonly asked questions by patients entering our practice. We hope you find it useful.

Our current office hours are:

Mondays	8am to 8pm
Tuesdays	8am to 8pm
Wednesdays	8am to 5pm
Thursdays	8am to 8pm
Fridays	8am to 5pm
Saturdays	9am to 1pm

Typically, our providers set aside 40 to 45 minutes to get to know and establish care for each new patient.

PLEASE NOTE : We do not usually do a CPE at the time of an initial visit for individuals over age 30.

At CCFM we practice preventive medicine as well as caring for you and your whole family's chronic and acute medical needs. Our practice philosophy is to aim for early detection, early intervention *and* prevention. Regularly scheduled office visits allow us to better assist you in identifying and managing any health problems you may have. We believe this is in your short and long-term best interest as being proactive about your health care can often help us prevent the onset of future health problems. Experience has proven that those patients who are consistent in health maintenance enjoy better health overall and are less likely to have difficulty with unstable chronic illnesses later in life.

In a sincere effort to maintain patient satisfaction while honoring the need to maximize the efficiency of our work processes, we have a clear set of **Practice Policies and Procedures (PPP)** so that we can provide you with the best possible care while enjoying a long and mutually respectful relationship. Please review, sign and submit this with your new patient registration. The PPP is updated annually or as necessary and the signed copy is saved to the medical chart.

If you have any further questions, please don't hesitate to call us.

We look forward to serving you.

The Medical and Support Staff at Churchville-Chili Family Medicine

CCFM – New Patient Welcome

Excellence in healthcare, for the whole person, for the whole family